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## Healthcare Providers' Price Regulation

### 1- Introduction:

The Health Insurance Law 11 of 2013 of Dubai was established by UAE Vice President, Prime Minister and Ruler of Dubai His Highness Sheikh Mohammed bin Rashid Al Maktoum to support the Dubai health sector in providing affordable and accessible healthcare to the community.

An important building block in the implementation of health insurance in Dubai is to establish a Price Regulation Model to regulate and standardize the Dubai healthcare services market

### 2- Definitions / Key Terms:

#### 2-1 Healthcare providers

Government or private healthcare facilities comprising Hospitals, Medical Centers, Clinics, Laboratories, Diagnostic Centers, Pharmacies and other affiliated entities , which are licensed by Dubai Health Authority (DHA) to provide healthcare services in the Emirate of Dubai with respect to medical insurance

### 3- Purpose of Policy:

3-1 To specify the characteristics of the healthcare provider price regulation model for 2015 and to outline how it will evolve in line with developments in the health insurance market.

### 4- Policy Objectives:

4-1 Indicate to the market that Dubai government is developing and implementing a price regulation model for health care providers for 2015 and beyond.

4-2 Communicate to the health sector the components of the healthcare provider price regulation model (HPPR).

4-3 To support healthcare providers by promoting a sustainable environment enabling them to provide quality healthcare services to the community.

### 5- Scope:

5-1 An important building block in the implementation of health insurance in Dubai is to establish a Price Regulation Model to regulate and standardize the Dubai healthcare services market. The model is built so healthcare providers continue to retain the responsibility of setting their respective prices, but within set parameters. The HPPR model

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has been developed based on the current market prices and overall inflation, as indicated for the year by the Dubai Statistics Center (DSC).

Implementation of the HPPR in the Dubai health sector will be completed using a phased approach to give healthcare providers the support required to move into a regulated market.

### 6- Policy Stakeholders:

6-1 Healthcare providers

6-2 Payers

6-3 Third Party Administrators

### 7- Policy Implementation Required Resources:

Circulars released by DHIC

### 8- Policy Content:

8-1 Health Providers' Price Regulation (HPPR) Model will apply to all healthcare facilities licensed by DHA and Dubai Healthcare City, except pharmacies and optical. These include the Dubai based hospitals, clinics, polyclinics and diagnostic centers (such as laboratories and radiology centers) as well as all other providers enrolled on eClaimlink.

8-2 The first step introduces the HPPR model into the healthcare services market and sets performance based parameters which need to be satisfied in order for healthcare providers to request an increase in their gross prices up to 4.22%, the overall inflation rate for 2014 as stated by DS

8-3 HPPR Model will apply to healthcare provider prices for the year 2015. All healthcare providers in Dubai and registered on eClaimLink must obtain approval from DHA prior to increasing their gross prices. Any negotiations that are conducted between insurance companies and healthcare providers must be based on the DHA approved gross price list.

8-4 The model will evolve with the development of the health insurance system in consultation with key stakeholders, including, but not limited to, healthcare providers, Health insurance companies, TPAs, and key entities involved in health insurance activities, in the private and government sectors.

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8-5 The HPPR model will provide a stable environment that will benefit from an insurance based, guaranteed funding system for healthcare in Dubai which in turn will foster an environment attractive to investors in high quality healthcare facilities.

### 9- Deployment Methodology: (Check all that apply)

Announcement

Awareness

Training

On Job Training

### 10- Policy Performance Indicators:

10-1 Meeting deadlines set-out in the plan for implementing the HPPR Model.

10-2 Monitoring of healthcare inflation post implementation of the HPPR Model.

10-3 Monitoring of provider and payer behavior following the implementation of the HPPR Model.

### 11- List of Risks:

11-1 Push back from lobby groups by healthcare providers or payers that may consider the changes as unfair or not appropriate for Dubai's evolving healthcare ecosystem.

11-2 The data and inflation rates that forms the basis of the HPPR Model are outdated, inaccurate, or based on the wrong assumptions.

### 12- Policy Revision/Update :

N/A

### 13- Audit, Improvement & Development:

13-1 Internal audit for compliance with the document content

13-2 Corrective actions for non-conformities with the document content

### 14- Records List\*

14-1

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### 15- Appendices \*

#### 15-1 References

Policy Directive Number 03 of 2014 (PD 03/2014)

<https://www.isahd.ae/content/docs/PD%2003-2014%20Healthcare%20Provider%20Pricing.pdf>

#### 15-2 Attachments

Policy Directive Number 03 of 2014 (PD 03/2014)

N.B.: "\*" Put "N/A" if there is nothing to write.

*(the document)* to be replaced by document title

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### Revision History

S.	Summary	Amend Type*	Page	Issue No.	Issue Date
1	Healthcare Providers' Price Regulation (HPPR)	Modify		PD 03/2014	10-12-2014

\* Amend Type: Add – Modify – Cancel

Signature	Job Title / Department	Prepared by
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